



West Virginia Children's Health Insurance Program
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MEMORANDUM-Updated April 2, 2020

TO: WVCHIP Families

FROM: Jean Kranz, MBA, MS
Executive Director

DATE: April 2, 2020

SUBJECT: Coronavirus (COVID-19) Policy – All Premiums and Copayments Waived

The West Virginia Children's Health Insurance Program (WVCHIP) is waiving monthly premiums and copayments for all services during West Virginia's declared State of Emergency due to the COVID-19 pandemic. Copayments on all medical, dental, and prescription drugs and monthly premiums are waived until the State of Emergency is lifted. If you receive an invoice for monthly premiums during the State of Emergency just disregard. You also should not be asked to make a copayment during the State of Emergency.

The West Virginia Children's Health Insurance Program (WVCHIP) has temporarily implemented the following policies in response to COVID-19 being declared a pandemic by the World Health Organization and the related Governor's declared State of Emergency. These policies are effective until the State of Emergency is terminated:

- Refill restrictions on early refills of 30-day prescriptions for maintenance medications at any in-network pharmacy are temporarily waived. Maintenance medications can now be refilled ahead of schedule.
- Members are encouraged to call their current pharmacies to determine what services are available to them. Many local pharmacies are providing drive through or curbside service and/or free at home delivery. The Centers for Disease Control and Prevention (CDC) encourages people at higher risk of COVID-19 complications to stay at home as much as possible, so this convenient option will help members avoid going to the pharmacy for refills or new maintenance prescriptions.
- Free home delivery of prescriptions through CVS Pharmacy® for specialty medications.

WVCHIP continues to monitor this situation and work closely with our state and federal partners and will issue additional guidance, as necessary.